



BULK SSL LICENSE REQUEST

INSTRUCTIONS

1. Open and complete the Bulk SSL Upload template (filename [Bulk_SSL_LIC_request.csv](#)) using a text editor or Excel.
 - a. Save the file as a CSV or Excel format.
 - b. Do not delete the column header (first row). The header is required for the successful processing of your file.
 - c. If you are using a text editor to complete a CSV file, commas that are part of a data should be contained within double quotes. For example, company name **ABC, Inc** must be entered as **"ABC, Inc"**.
 - d. Close the Bulk SSL Upload file once it is complete. Uploading the file while it is open will fail to validate.
2. You may enter up to 1000 SSL license keys per file.
3. All serial numbers must belong to the same account. Only one account per request is allowed.
4. For the country column, you may enter the full country name, 2-letter code or alpha-3 code. Refer to the country code table for a list of countries and their respective codes.

CONTACTING RIVERBED SUPPORT

Visit the [Riverbed Support site](#) to download software updates and documentation, browse our library of Knowledge Base articles and manage your account. To open a support case, choose one of the options below.

Phone

Riverbed provides phone support at 1-888-RVBD-TAC (1-888-782-3822). Outside the U.S. dial +1 415 247 7381.

Online

You can also submit a [support case online](#)

Email

Send email to support@riverbed.com. A member of the support team will reply as quickly as

possible.

COUNTRY CODE TABLE

Country	2-Letter Code	Alpha-3 Code
Afghanistan	AF	AFG
Aland Islands	AX	ALA
Albania	AL	ALB
Algeria	DZ	DZA
American Samoa	AS	ASM
Andorra	AD	AND
Angola	AO	AGO
Anguilla	AI	AIA
Antarctica	AQ	ATA
Antigua/Barbuda	AG	ATG
Argentina	AR	ARG
Armenia	AM	ARM
Aruba	AW	ABW
Australia	AU	AUS
Austria	AT	AUT
Azerbaijan	AZ	AZE
Bahamas	BS	BHS
Bahrain	BH	BHR
Bangladesh	BD	BGD
Barbados	BB	BRB
Belarus	BY	BLR
Belgium	BE	BEL
Belize	BZ	BLZ
Benin	BJ	BEN
Bermuda	BM	BMU
Bhutan	BT	BTN
Bolivia	BO	BOL
Bosnia/Herzegovina	BA	BIH
Botswana	BW	BWA
Bouvet Island	BV	BVT
Brazil	BR	BRA
British Indian Ocean T.	IO	IOT
Brunei Darussalam	BN	BRN
Bulgaria	BG	BGR
Burkina Faso	BF	BFA
Burundi	BI	BDI
Cambodia	KH	KHM
Cameroon	CM	CMR
Canada	CA	CAN
Cape Verde	CP	CPV
Cayman Islands	KY	CYM
Central African, Rep.	CF	CAF
Chad	TD	TCD
Chile	CL	CHL
China	CN	CHN
Christmas Island	CX	CXR

Cocos (Keeling) Islands	CC	CCK
Colombia	CO	COL
Comoros	KM	COM
Congo	CG	COG
Congo, Democratic Rep.	CD	COD
Cook Islands	CK	COK
Costa Rica	CR	CRI
Cote d'Ivoire	CI	CIV
Croatia	HR	HRV
Cuba	CU	CUB
Cyprus	CY	CYP
Czech Republic	CZ	CZE
Denmark	DK	DNK
Djibouti	DI	DJI
Dominica	DM	DMA
Dominican Republic	DO	DOM
Ecuador	EC	ECU
Egypt	EG	EGY
El Salvador	SV	SLV
England	England	
Equatorial Guinea	GQ	GNQ
Eritrea	ER	ERI
Estonia	EE	EST
Ethiopia	ET	ETH
Falkland Islands-Malvinas	FK	FLK
Faroe Islands	FO	FRO
Fiji	FJ	FJI
Finland	FI	FIN
France	FR	FRA
French Guiana	GF	GUF
French Polynesia	PF	PYF
French Southern Ter.	TF	ATF
Gabon	GA	GAB
Gambia	GM	GMB
Georgia	GE	GEO
Germany	DE	DEU
Ghana	GH	GHA
Gibraltar	GI	GIB
Greece	GR	GRC
Greenland	GL	GRL
Grenada	GD	GRD
Guadeloupe	GP	GLP
Guam	GU	GUM
Guatemala	GT	GTM
Guernsey	GG	GGY
Guinea	GN	GIN
Guinea-Bissau	GW	GNB
Guyana	GY	GUY
Haiti	HT	HTI
Heard/Mc Donald Islands	HM	HMD
Honduras	HN	HND

Hong Kong	HK	HKG
Hungary	HU	HUN
Iceland	IS	ISL
India	IN	IND
Indonesia	ID	IDN
Iran	IR	IRN
Iraq	IQ	IRQ
Ireland	IE	IRL
Isle of Man	IM	IMN
Israel	IL	ISR
Italy	IT	ITA
Jamaica	JM	JAM
Japan	JP	JPN
Jordan	JO	JOR
Kazakstan	KZ	KAZ
Kenya	KE	KEN
Kiribati	KI	KIR
Korea, Democratic P. Rep.	KP	PRK
Korea, Republic	KR	KOR
Kuwait	KW	KWT
Kyrgyzstan	KG	KGZ
Lao P. Democratic Rep.	LA	LAO
Latvia	LV	LVA
Lebanon	LB	LBN
Lesotho	LS	LSO
Liberia	LR	LBR
Libyan Arab Jamahiriya	LY	LBY
Liechtenstein	LI	LIE
Lithuania	LT	LTU
Luxembourg	LU	LUX
Macau	MO	MAC
Macedonia	MK	MKD
Madagascar	MG	MDG
Malawi	MW	MWI
Malaysia	MY	MYS
Maldives	MV	MDV
Mali	ML	MLI
Malta	MT	MLT
Marshall Islands	MH	MHL
Martinique	MQ	MTQ
Mauritius	MU	MUS
Mayotte	YT	MYT
Mexico	MX	MEX
Micronesia	FM	FSM
Moldova	MD	MDA
Monaco	MC	MCO
Mongolia	MN	MNG
Montenegro	ME	MNE
Montserrat	MS	MSR
Morocco	MA	MAR
Mozambique	MZ	MOZ

Myanmar	MM	MMR
Namibia	NA	NAM
Nauru	NR	NRU
Nepal	NP	NPL
Netherlands	NL	NLD
Netherlands Antilles	AN	
New Caledonia	NC	NCL
New Zealand	NZ	NZL
Nicaragua	NI	NIC
Niger	NE	NER
Nigeria	NG	NGA
Niue	NU	NIU
Norfolk Island	NF	NFK
Northern Ireland	Northern Ireland	
Northern Mariana Islands	MP	MNP
Norway	NO	NOR
Oman	OM	OMN
Pakistan	PK	PAK
Palau	PW	PLW
Palestinian Territory	PS	PSE
Panama	PA	PAN
Papua New Guinea	PG	PNG
Paraguay	PY	PRY
Peru	PE	PER
Philippines	PH	PHL
Pitcairn	PN	PCN
Poland	PL	POL
Portugal	PT	PRT
Puerto Rico	PR	PRI
Qatar	QA	QAT
Reunion	RE	REU
Romania	RO	ROU
Russian Federation	RU	RUS
Rwanda	RW	RWA
S. Georgia/S. Sandwich I.	GS	SGS
Saint Helena	SH	SHN
Saint Kitts and Nevis	KN	KNA
Saint Lucia	LC	LCA
Saint Pierre and Miquelon	PM	SPM
Saint Vincent/Grenadines	VC	VCT
Samoa	WS	WSM
San Marino	SM	SMR
Sao Tome and Principe	ST	STP
Saudi Arabia	SA	SAU
Scotland	Scotland	
Senegal	SN	SEN
Serbia	RS	SRB
Serbia and Montenegro	CS	
Seychelles	SC	SYC
Sierra Leone	SL	SLE
Singapore	SG	SGP

Slovakia (Slovak Rep.)	SK	SVK
Slovenia	SI	SVN
Solomon Islands	SB	SLB
Somalia	SO	SOM
South Africa	ZA	ZAF
Spain	ES	ESP
Sri Lanka	LK	LKA
Sudan	SD	SDN
Suriname	SR	SUR
Svalbard/Jan Mayen Isl.	SJ	SJM
Swaziland	SZ	SWZ
Sweden	SE	SWE
Switzerland	CH	CHE
Syrian Arab Republic	SY	SYR
Taiwan	TW	TWN
Tajikistan	TJ	TJK
Tanzania	TZ	TZA
Thailand	TH	THA
Timor-Leste	TL	TLS
Togo	TG	TGO
Tokelau	TK	TKL
Tonga	TO	TON
Trinidad and Tobago	TT	TTO
Tunisia	TN	TUN
Turkey	TR	TUR
Turkmenistan	TM	TKM
Turks/Caicos Islands	TC	TCA
Tuvalu	TU	TUV
Uganda	UG	UGA
Ukraine	UA	UKR
United Arab Emirates	AE	UAE
United Kingdom	GB	GBR
United States	US	USA
Uruguay	UY	URY
US Minor Outlying Islands	UM	UMI
Uzbekistan	UZ	UZB
Vanuatu	VU	VUT
Vatican City State	VA	VAT
Venezuela	VE	VEN
Viet Nam	VN	VNM
Virgin Islands (British)	VG	VGB
Virgin Islands (U.S.)	VI	VIR
Wales	Wales	
Wallis/Futuna Islands	WF	WLF
Western Sahara	EH	ESH
Yemen	YE	YEM
Zambia	ZM	ZMB
Zimbabwe	ZW	ZWE



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