



End-of-Availability (EOA) Notice

SMC Models: SMC-8650 and VSMC-VSP

For Internal and Partner release
November 3, 2014

1. Announcement Summary

Riverbed Technology hereby announces the end-of-availability of the following SteelHead Mobil Controller Models: SMC-8650 and VSMC-VSP for EXv1. The SKUs, noted below, will no longer be available for sale as of May 5, 2015 and February 3, 2015, respectively. Customers and partners may continue to order these systems from Riverbed through May 4, 2015 and February 2, 2015, respectively, subject to availability. Customers may continue to order Riverbed support services, on these systems, subject to Riverbed's end-of-support policy located at: www.riverbed.com/supportpolicy.

Table 1 identifies the relevant dates for end-of-availability and end-of-support

Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SMC-08650-BASE	SMC 08650 - Appliance – managing 40 concurrent users	May 4, 2015	May 4, 2017	May 4, 2020
SMC-06850-BASE-E	Eval SMC 8650 Appliance (40 Users)	May 4, 2015	N/A	N/A
SMS-08650-BASE	Base model - SteelCentral Mobile Controller-08650 (40 Users) Spare	May 4, 2015	May 4, 2017	May 4, 2020
VSMC-VSP	Steelhead Mobile Controller for EX v1 - 10 Users	Feb 2, 2015	Feb 2, 2017	Feb 2, 2020
VSMC-VSP-E	Eval Steelhead Mobile Controller for EX v1 - 100 Users	Feb 2, 2015	N/A	N/A
VSMC-VSP-NFR	SteelCentral Mobile Controller for EX v1-100 Users (NOT FOR RESALE)	Feb 2, 2015	Feb 2, 2017	Feb 2, 2020

2. Migration Plan

Recommended alternatives for the SMC-8650 is the currently shipping SteelCentral Controller for SteelHead Mobile (SMC) 9000.

Migration alternatives for the VSMC-VSP are the following:

- Existing customers with Steelhead Mobile Controller on EX v1 can upgrade their EX appliance to EX v2. The license for SMC will also get upgraded to work on EX v2 – a license does NOT need to be re-purchased.
- Customers contemplating a new purchase of EX v1 should instead upgrade their EX devices to EX v2 and purchase Steelhead Mobile Controller for EX v2 (SMC-VRT-V100).

More information on Steelhead Mobile is at

<http://www.riverbed.com/products/wan-optimization/mobile-workforce-optimization.html>

3. End-of-Availability Policy

For information on Riverbed's end-of-availability and end-of-support policy, please see www.riverbed.com/supportpolicy.

4. Additional Information

For additional information regarding this notice, please contact Ram Parasuraman at ram.parasuraman@riverbed.com