



## End-of-Availability (EOA) Notice

### SteelCentral NetShark CSK-1100, 2100, 2200, 3100 and 3200 Models

For Internal and Partner release  
February 27, 2015

#### 1. Announcement Summary

Riverbed Technology hereby announces the end-of-availability of SteelCentral NetShark appliance models 1100, 2100, 2200, 3100 and 3200. These systems will no longer be available for sale effective May 30, 2015. Customers and partners may continue to order these systems from Riverbed through May 29, 2015. Customers may continue to order Riverbed support services on these systems subject to Riverbed's end-of-availability and end-of-support policy located at: [www.riverbed.com/supportpolicy](http://www.riverbed.com/supportpolicy)

Table 1 identifies the relevant dates for end-of-availability and end-of-support.

Product	Description	End of Availability (Last order date)	End of Support: Feature/Maintenance	End of Support: Hardware/Patch
CSK-01100-BASE	1U 4TB, Base SteelCentral NetShark Appliance	May 29, 2015	May 29, 2017	May 29, 2020
CSK-02100-BASE	2U 8TB, Base SteelCentral NetShark Appliance	May 29, 2015	May 29, 2017	May 29, 2020
CSK-02200-BASE	2U 16TB, Base SteelCentral NetShark Appliance	May 29, 2015	May 29, 2017	May 29, 2020
CSK-03100-BASE	3U 16TB, Base SteelCentral NetShark Appliance	May 29, 2015	May 29, 2017	May 29, 2020
CSK-03200-BASE	3U 32TB, Base SteelCentral NetShark Appliance	May 29, 2015	May 29, 2017	May 29, 2020
CSK-01100-BASE-E	Evaluation SteelCentral NetShark Base Appliance, 1U 4TB	May 29, 2015	N/A	N/A
CSK-02100-BASE-E	Evaluation SteelCentral NetShark Base Appliance, 2U 8TB	May 29, 2015	N/A	N/A
CSK-02200-BASE-E	Evaluation SteelCentral NetShark Base Appliance, 2U 16TB	May 29, 2015	N/A	N/A
CSK-03100-BASE-E	Evaluation SteelCentral NetShark Base Appliance, 3U 16TB	May 29, 2015	N/A	N/A
CSK-03200-BASE-E	Evaluation SteelCentral NetShark Base Appliance, 3U 32TB	May 29, 2015	N/A	N/A

## **2. Migration Plan**

Recommended alternatives for the above platforms are the currently shipping SteelCentral NetShark models (SCAN- 2170, -4170 and -6170), which are supported on software version 10.8 onwards.

More information is available at [http://www.riverbed.com/products/performance-management-control/network-performance-management/network-troubleshooting.html#Tech\\_Specs](http://www.riverbed.com/products/performance-management-control/network-performance-management/network-troubleshooting.html#Tech_Specs).

## **3. End of Availability Policy**

For information on Riverbed's end of sale and end of support policy, please see [www.riverbed.com/supportpolicy](http://www.riverbed.com/supportpolicy).

## **4. Additional Information**

For additional information regarding this change, please contact David Winikoff at [david.winikoff@riverbed.com](mailto:david.winikoff@riverbed.com).