



End-of-Availability (EOA) Notice

SVC-PSD-RPM-NTMAP-1K
SVC-PSD-RPM-NTMAP-5K

For Internal and Partner release
November 3, 2014

1. Announcement Summary

Riverbed Technology hereby announces the End-of-Availability of the following Professional Services product numbers, listed in Table 1. These products will no longer be available for sale effective February 3, 2015. Customers and partners may continue to order these products from Riverbed through February 2, 2015. However, it is recommended that the replacement part numbers, noted in table 2, be ordered instead.

Table 1 identifies the relevant dates for end-of-availability

| Part Number | Description | End of Availability (Last Order Date) |
|----------------------|---|---------------------------------------|
| SVC-PSD-RPM-NTMAP-1K | NetMapper Implementation Service up to 1000 Nodes (Excluding T&E) | February 2, 2015 |
| SVC-PSD-RPM-NTMAP-5K | NetMapper Implementation Service up to 5000 Nodes (Excluding T&E) | February 2, 2015 |

2. Migration Plan

NetMapper implementation services are being replaced by the SteelCentral NetAuditor implementation services. NetAuditor will be available on the November 2014 price list. NetAuditor implementation subsumes NetMapper implementation.

Table 2 identifies the relevant product numbers that should be used to replace the EOA product's listed above.

| Old Part Number | Old Description | Replacement Part Number | Replacement Description | Availability |
|----------------------|---|-------------------------|--|------------------|
| SVC-PSD-RPM-NTMAP-1K | NetMapper Implementation Service up to 1000 Nodes (Excluding T&E) | SVC-PSD-SC-NTAUD-1K | SteelCentral NetAuditor Implementation Service for up to 1000 nodes (excludes T&E) | November 4, 2014 |
| SVC-PSD-RPM-NTMAP-5K | NetMapper Implementation Service up to 5000 Nodes (Excluding T&E) | SVC-PSD-SC-NTAUD-5K | SteelCentral NetAuditor Implementation Service for up to 5000 nodes (excludes T&E) | November 4, 2014 |

3. End-of-Availability Policy

For information on Riverbed's end-of-availability and end-of-support policy, please see www.riverbed.com/supportpolicy.

4. Additional Information

For additional information regarding this change, please contact Frank Longo at frank.longo@riverbed.com